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Sonnet and Ken-Tech products are warranted against manufacturing defects for a period of 90 days from the original date of sale to the user. Returns must be made through the company that the item was purchased from. Sonnet Industries will not cover shipping costs of the return. Damage from transit or inadequate packaging will not be covered under the warranty. Items should be returned in their original packaging and properly over packed to preserve the product. This warranty covers only defects in manufacturing and does not cover improper use of the item or accidental damage. Please contact the company that the item was purchased from to make a claim.